

THE IMPORTANCE OF RAPID RESPONSE IN INSURANCE INVESTIGATIONS

RC Services provides 24/7 rapid response performed by experienced professionals

Rapid response touches on every aspect of insurance investigations and adjustments. At RC Services, our team provides 24/7 rapid response for several service lines, including general liability, transportation, property, & professional liability.

Each service line requires a different rapid response technique. Here's how we deliver that unique, efficient specialty service every time.

General Liability

Our experienced professionals are trained in providing rapid response for issues arising from restaurant, bar, & tavern disputes. For example, liquor or labor law issues, among others. Following initial contact, our team follows up immediately to get a plan in place for resolution and crisis management.

Transportation and Trucking

Our Rapid Response Protocols for transportation include four phases. The first involves sending personnel to the scene of the accident to collect evidence and preserve the scene. During the second phase, team members clean up the accident site, store equipment, and complete the scene investigation. This step includes crisis communications and brand preservation strategy, as well as the investigation and handling of all claimants and witnesses. The third phase is the analysis of the collected evidence and the preliminary determination of liability and damage exposure. To wrap up our Rapid Response Protocols, our fourth stage typically involves an early settlement of bodily injury claims.

Property

RC Services provides specialty loss adjusting services to E+S carriers, MGA(s), wholesalers, & underwriters. Typical types of issues that may require rapid response assistance include commercial, vacant, hard-to-place residential dwellings, and deductible buybacks. Our experience team members can issue-spot and problem-solve quickly, allowing your team to focus on other significant operations while we handle the crisis investigation and response.

Professional Liability

From insurance agents to lawyers, real estate agents, & home inspectors, we protect a diverse array of professionals during their practice. When accidents or crisis situations occur, our rapid response services are the best way to get ahead of the problem. Starting with identifying the issue and collecting evidence, our rapid response professionals get started protecting you right away.

Rapid response protocols can be enacted for any type of emergency. Our team of trained and experienced professionals can efficiently and delicately handle any matter.

When engaging rapid response practices, it can also be helpful to include specialty services like surveillance, background investigations, social media searches & digital surveillance, & skip trace or subject location.



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